



## **Frequently asked questions about photo shoots at Elements Bangalore**

### **Q1. Do I get exclusivity at Elements?**

At Elements, we allow multiple shoots at one time to keep the cost low for you. The venue is vast - 3 acres of landscaped gardens with water bodies, gazebos and 130 backgrounds including temple settings, Rajasthan Jharokas and European designs. The venue is landscaped with thick greenery that provides sufficient privacy for the shoots. We continuously monitor the wait time and ensure that there is zero or minimal wait time for any particular backdrop within Elements.

### **Q2 How do I book Ola and Uber to and from the venue?**

Type "Elements Bangalore" as the location for Ola or Uber.

### **Q3 Are these the same rates for all shoots?**

These rates only apply for pre wedding, post wedding, maternity and baby shoots. For ad shoots, you will need to block all the slots if you want exclusivity. If you don't want exclusivity, you will need to block one slot per model for an ad shoot. For fashion shoots you will need to block one slot per model.

### **Q4 How many people are allowed?**

We allow 8 people per ticket including the couple, photographers and make-up artists. Additional guests will be charged at ₹700 per head up to a maximum of 4 guests including children. Your friends and family are welcome to accompany you to Elements. However we request them not to shoot selfies or photographs against our backgrounds as this will increase the waiting time for the other couples, and will also interfere in their frames.

### **Q5 How do I book for the whole day or multiple time slots?**

It is simple - Just book the morning and the afternoon time slots together if you want to book for the entire day. For multiple time slots, please book the consecutive ones. Similarly, you need to book all the slots for reserving the rooms with beds and/or attached washrooms.

### **Q6 Can I extend my slot to full day on the spot?**

Extension to full day is not possible on-site. If you exceed the time slot booked – you need to pay ₹2500, per hour. *Please note that you cannot combine the regular time slots (eg. 5-9, 6-9, 9-12, 9.30-12) with the hourly packages.*

**Q7 What time can I come into Elements?**

We open at 0500 hrs for the morning slot. For other slots – you can check in 10 minutes prior to the booked slot time.

**Q8 I need time for make-up and to get ready for the shoot. Can I come early?**

You can choose early check-in option, if needed. This option may not be applicable for certain time slots.

**Q9 Can I extend my shoot after I give up the room?**

Yes, at an additional charge of ₹2500, per hour.

**Q11 What are the timings for shoots?**

Till 28 Feb 22 : 5 am to 7.30 pm

From 01 Mar 22 : 5 am to 8 pm

**Q13 Will I get GST credit?**

Yes, all rates are inclusive of GST. Please input your GST details in the booking to claim input credit.

**Q14 Can I pay by Google Pay?**

We allow Debit cards, Credit cards, Net banking, Wallets like PayTM, PhonePe, YesPay, Olamoney, Freecharge, Ypaymoney and Tezpay.

**Q17 Can I pay cash at the venue?**

Sorry, only online bookings are allowed.

**Q18 Is there a refund?**

All bookings are non-refundable.

**Q19 Can I change the date for my shoot after booking?**

Date change fee is ₹1000, unless you reserved the date change option while booking the ticket. There is no refund if you change to a lower priced slot. For date change, you need to call us at 84311-90774 at least 24 hours before the booked date.

**Q20 Will there be decorations?**

Please download our catalogue to view our backdrops and lighting.

**Q21 What if it rains?**

Due to rain, if you couldn't shoot at all, we will allow a date change at no extra cost provided the new date slots are available. If it rains while you were shooting, we will provide the hours you lost on another day. Please notify our staff on site immediately so we can record this to rebook the new shoot date for you.

**Q22 How many backgrounds do you have?**

We have over 130 backgrounds of Rajasthani jharokas, South Indian temple settings, a Cinderella carriage, a swing, a LOVE sign, a floral wall wisteria hangings and European backdrops in addition to our three acres of landscaped gardens. These are included in the package. We also have smaller props that start at ₹400. We continuously update our venue by adding more props and changing the landscaping.

**Q23 Can I bring my own props?**

Yes, sure.

**Q24 Is there a pool?**

We have a private pool villa and it is included in the shoot package.

**Q25 How big is the pool?**

It's a small private pool for a villa - 25 feet wide.

**Q26 What are the rooms available?**

All rooms have air conditioners a mirror and a chair. Most rooms have attached bathrooms and some rooms require the guest to use the common washrooms. The rooms will be allocated on a first come first served basis if not reserved otherwise.

**Q27 Is drinking water available?**

Yes a water filter is available.

**Q28 Is food available?**

There are 2 independently run canteens on-site.  
Food delivery apps also deliver.

**Q29 Is videography allowed?**

Yes

**Q30 Is drone allowed?**

Drone is allowed in certain areas at Elements. Please check with staff on site for more clarification.

**Q31 Do you follow Covid-19 protocols?**

All COVID protocols are followed on site.